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## Notice of Non-Discrimination Practices and Statement

Rochester Gynecologic and Obstetric Associates (RGOA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. RGOA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Rochester Gynecologic and Obstetric Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Gretchen Hance, Practice Administrator.

If you believe that RGOA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Gretchen Hance, Practice Administrator, Rochester Gynecologic and Obstetric Associates, 125 White Spruce Blvd., Suite 600, South View Commons, Rochester NY 14623. You can file a grievance in person, by mail, or email. If you need help filing a grievance, Gretchen Hance, Practice Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.